Area Clusters Feedback – Early Help (February/ March 2017)

Area 7 Wollaton East and Lenton Abbey and Wollaton West	City-wide information shared within the presentation at the meeting. Yes. Regular email updates on who is doing what. Updates at WELA NAT – standing agenda item. WELA NDO emails out activities to residents, ClIrs and VCS, posters and leaflets are displayed widely and distributed across the ward. Entries in Ward Newsletters, Facebook and twitter. Overview of services by Early Help was provided including open access sessions, targeted sessions, outcome evidence, family support clinics, Watch Me Grow PEEP, Stay and Play, Crafty kids, and partnership delivery in the Children Centres. Dunkirk and Lenton Children's Centre, Beeston North Children's Centre. Support new Parent and Toddlers Group at Sheila Roper Community Centre and Play session are starting back in April after SRCC refurbishment In Lenton Abbey. Play sessions at Wollaton Park Community Centre. Early Help 'offer' is 1 play session per ward. WELA ClIrs want to see a Youth session return to Sheila Roper Community Centre in Lenton Abbey now the SRCC is refurbished and reopened. VCS provision funded through Area Based Grant of 1 session term time In Lenton Abbey and additional holiday provision. Cluster not aware that maximum of 6 cases held by Family Support Worker for 2-6 weeks. Support on DV parenting.	Cllrs know some of process for accessing CAMHS but not aware of 'Me Source' and other programmes which were shared in the Cluster. Concern about whether citizens were aware of the help and services available. Cllrs felt it was positive that services worked alongside schools to build capacity of staff to support children on anxiety, bullying and family breakdown Improving Access in Mental Health and link to NHS by training more staff on therapeutic specialist needs such as CBT. Cllrs welcomed 'Mental Health Passport' just one Mental Health Assessment .Link to NHS England. Referral to Children's Services Direct – 1 st entry portal and specialist CAMHS – based together at Loxley. Can work with children 191/2 yrs. 3 Bases Mapperley, Bilborough and St Ann's but can do local delivery from other venues. 2 Mental Health workers 1 CBT Recruiting 3 workers. 1 worker working with Syrian community 'Time for Me' secondary school children 60 children per month, 12 secondary schools including Bluecoat and Fernwood.	Councillors are invited to all events in the ward. Sign posting, information is emailed out on Cllr update, when talking to citizens at events, surgeries, when door knocking. Cllrs very active on Facebook and twitter- with photos of activities and events. Activities and links to Children's centre pages are in neighbourhood Newsletter. Circulate Good News Stories. Can add 'Ask Lion' and NGY to Neighbourhood Newsletter across all wards. Cllrs feel that 'Ask Lion' is not yet comprehensive as it had no entries for either ward in Area 7.	 Cllrs would like to know: number of cases in each ward. If there are enquiries in Beeston North Children's Centre/ Surestart (County) which is on doorstep of Lenton Abbey are citizens and children getting lost in the transfer of referral over to Dunkirk and Lenton CC? Numbers of targeted support referrals from Lenton Abbey to D& L Children's Centre. Wollaton Children's Centre is open 2 days a week and when closed all calls are diverted to Meadows or Clifton CC. Referrals go to 'Targeted Support' Breast feeding support through Children's Centres Cllrs would like analysis of attendance at WPCC Play session. Cluster feel can improve publicity for NGY and Base 51 by: design and image Youth and Play Service to post on Ward Facebook pages Review branding of Youth and Play publicity 'Ask LION' add bus route & postcodes info each entry 	Lack of resources. No Youth Centre, Children Centre or Leisure Centre in WELA ward. In WELA no easy public transport routes to Children Centres, Youth or Sports Centres (2 buses) financial barriers and travel time if after school. Drugs Capacity of Staff Team due to numbers of staff and timetabling across a wide area as travelling from Clifton and Meadows Children's and Youth Centres to deliver in Area 7.
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		and County groups such as Beeston for Lenton Abbey
		Add timetables to Ward Noticeboards
		On NCC website: Add link to Summer and half term activities. Need to simplify as hard to find WELA ward as it is hidden.
		Breakdown of BAME for each ward for different services.